



HARMAN International Industries, Incorporated  
8500 Balboa Boulevard  
Northridge, CA 91329

**Dear Customer,**

Congratulations and thank you for choosing the JBL brand. Please take a moment to complete the enclosed profile card. The information we gather will enable us to keep you informed of our latest advancements and will help us to better understand your needs and fulfill your expectations.

For more than 60 years, the JBL brand has been the professional's top choice in music and film recording and reproduction. From the stage to the recording studio to the living rooms and automobiles of critical audiophiles, the JBL brand sets the standard for accuracy and dynamic musical performance.

We've maintained this enviable position through rigorous research into analog and digital technologies and psychoacoustics. The results of this research drive the development of new designs and materials, extracting even greater levels of performance.

We're confident that the JBL products you have chosen will surpass your expectations, and that the next time you consider the purchase of an audio product, you will again think of JBL products.

Once again, thank you for selecting JBL equipment.

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**A Message from the JBL manufacturer  
and the Consumer Electronics Association:**

Selecting fine audio equipment, such as the unit you have just purchased, is only the start of your musical enjoyment. Now it is time to consider how you can maximize the fun and excitement your equipment offers. JBL and the Consumer Electronics Association want you to get the most out of your equipment by playing it at a safe level, one that lets the sound come through loud and clear without annoying blaring or distortion – and, most important, without affecting your sensitive hearing.

Sound can be deceiving. Over time your hearing “comfort level” adapts to higher volumes of sound. What sounds “normal” can actually be loud and harmful to your hearing. Guard against this by choosing a safe level BEFORE your hearing adapts.

**TO ESTABLISH A SAFE LEVEL:**

- Start your volume control at a low setting.
- Slowly increase the sound until you can hear it comfortably, clearly, and without distortion.

**ONCE YOU HAVE ESTABLISHED A COMFORTABLE SOUND LEVEL:**

- Do not exceed that level.

Taking a moment to do this now will help to prevent hearing damage or loss in the future. After all, we want you listening for a lifetime.





## JBL SP Series Passive In Ceiling Speakers 5-Year Limited Warranty

**This is an important document. Attach your bill of sale to this card and keep it in a safe place. Your bill of sale is your warranty.**

The JBL warranty remains in effect for five years from the date of the first consumer purchase.

### WHO IS PROTECTED BY THIS WARRANTY

Provided that the JBL product was purchased from an authorized dealer in the United States or purchased by military personnel from an authorized military outlet, the JBL warranty protects the original owner, which warranty is not transferable. Any attempt to transfer this warranty shall immediately void it. **A copy of the original dated bill of sale must be presented whenever warranty service is required.**

### WHAT IS COVERED BY THIS WARRANTY

Except as specified below, the JBL warranty covers all defects in material and workmanship. The following are not covered: damage caused by accident, misuse, abuse, product modification or neglect; damage occurring during shipment; damage from failure to follow instructions contained in the instruction manual; damage resulting from the performance of repairs by someone not authorized by the JBL manufacturer; damage caused by installation of parts that do not conform to JBL specifications; units used for commercial or business use; any claims based on misrepresentations by the seller; products sold on an "as is" or final sale basis; or the cost of installing, removing, or reinstalling the unit. JBL liability is limited to the repair or replacement, at our option, of any defective product and shall not include incidental or consequential damages. The JBL manufacturer reserves the right to replace a discontinued model with a comparable model. Any replacement units or parts may be new or rebuilt.

**NOTE:** Repair of our product must be done by an authorized dealer or service center. **Unauthorized repair will void the warranty and is done at the risk of the consumer.**

### TO OBTAIN WARRANTY SERVICE

If you require warranty service, please contact your dealer for assistance. If this is not possible and you live in the United States, please visit our Web site at [www.jbl.com](http://www.jbl.com) or call 800-336-4525 for information on how to obtain service or replacement.

If purchased outside the United States, contact your local dealer or distributor for repair or replacement.

### DO NOT RETURN PRODUCTS TO THE JBL FACTORY WITHOUT AUTHORIZATION; THEY WILL BE RETURNED UNOPENED

You are responsible for transporting your product for repair or replacement. The JBL manufacturer will pay reasonable return charges for delivery to any location in the continental United States, Alaska or Hawaii if the repair or replacement is covered under the warranty. Please save the original shipping carton(s), as a charge will be made for additional cartons.

Correspondence with JBL Customer Service should be addressed to: JBL Customer Service, 8500 Balboa Boulevard, Northridge, CA 91329. Outside the United States, please contact your local distributor.

This warranty gives you specific legal rights. You may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above may not apply to you.

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